	Action relating to	Outcomes	Measures	Lead	Timescale		
Strateg	Strategic Planning: Objective 1: To consider the needs of and impact on diverse communities and clients in developing council						
strategi	es, policies and plans						
1.	Equality and Safety Impact Assessments (ESIAs) for all strategies, plans, policies and reports (as appropriate) to Cabinet and Council and integration into business and service plans	Contributes to elimination of unlawful discrimination by identifying the equalities and safety impacts and mitigating actions that can be considered prior to decision-making	<ul> <li>All reports to         Cabinet and         Council have         completed E&amp;SIAs</li> <li>Members' Panel to         monitor quality of         the completed         ESIAs</li> </ul>	Senior Managers  Cabinet Member for Communities	Commence from January 2013 Review on a quarterly basis ESIAs published within a month of approval		
2.	Review of consultations to ensure that they include all sections of the city's diverse communities	Advances equality of opportunity by improving methods of consultation and ensuring the council's needs assessments draw upon data and information held across the council	Council     Consultation     Framework     agreed and     implemented	Senior Manager, Communications	June 2013		
	<ul> <li>Development and Delivery: Obnice of the city's population</li> </ul>		r focussed and accessib	le services, taking i	nto consideration		
3.	Improving the quality of life for vulnerable and disabled residents	Advances equality of opportunity through enabling residents to become more self reliant and lead independent lives	<ul> <li>Proportion of people using social care who receive self directed support</li> <li>Number of safeguarding adults referrals per month that are repeat referrals</li> </ul>	Director of Health and Adult Social Care	Agree specific action by March 2013		

	Action relating to	Outcomes	Measures	Lead	Timescale
4.	Identifying pupils from different backgrounds whose educational performance is lower than city average and deliver an action plan to help them improve their attainment	Advances equality of opportunity by narrowing the gap in educational attainment between city averages and pupils who perform less well and are from socially excluded backgrounds (Equality Duty, poverty and looked after children)	<ul> <li>Improved educational performance at KS1, 2 and KS 4</li> <li>Narrow the educational achievement gap</li> </ul>	Director of Children's Services and Learning	Agree specific action by March 2013
5.	Work with services to identify and remove unintentional barriers to access our services	Advances <u>equality of</u> <u>opportunity</u> through increasing accessibility of services	To be determined	All Senior Managers	Ongoing
6.	Targeting access to community learning, particularly to those from socially excluded groups	Advances equality of opportunity by increasing numbers of learning opportunities gained by those from socially excluded groups	Numbers of learning opportunities accessed by people from socially excluded groups	Senior Manager, Skills and Economy	September 2013 – review progress in previous academic year
7.	Facilitating volunteering and community links between the city's diverse communities	Fosters good relations by strengthening relationships between communities	<ul> <li>Increased numbers recorded on Do-it database</li> <li>Numbers of volunteering opportunities and numbers filled</li> </ul>	Communities Manager, Environment and Economy Directorate	Ongoing

	Action relating to	Outcomes	Measures	Lead	Timescale
8.	Identify and promote programmes and interventions that will reduce inequalities and ensure equality duties are met	To be added following approval of Health and Wellbeing Strategy	To be determined following approval of Health and Wellbeing Strategy	Director of Public Health	April 2013
Objectiv populati	re 3: To ensure commissioning, co on	ontracting and grants decision	s of the council take into	account the divers	e needs of city's
9.	Commissioning frameworks, guidance, policies and practice reflecting the needs of, feedback and take up from diverse communities	Contributes towards eliminating unlawful discrimination and advancing equality of opportunity if commissioning frameworks are based on customer need	Review of existing frameworks, guidance, policies and practice	Senior Manager, Integrated and Joint Commissioning , HASC	Review completed by 2014/15
10.	Publish available equalities related procurement and contracts information	Contributes to advancing equality of opportunity as council suppliers able to demonstrate they meet needs of diverse communities	To be determined	Senior Manager, Procurement, Property and Contracts and other Senior Managers responsible for contract management	Information published by March 2013

	Action relating to	Outcomes	Measures	Lead	Timescale		
Perforn	nance: Objective 4: To monitor re			groups identified in			
	embed equalities measures in the Council Plan						
11.	Open access for all managers to use all council data and customer feedback information including ethnic monitoring	Advances equality of opportunity through:  • improved understanding of customer needs  • decrease in silo working improved outcomes for customers	Single system in place	Directorate Business Development Managers	March 2013		
12.	Embedding equalities and safety performance within the council plan	To be agreed	To be agreed	Senior Manager, Customer and Business Improvement	March 2013		
	rce: Objective 5: To ensure that pseuro sworkforce is reflective of the pop	•	are fair so that they do n	ot discriminate aga	inst anyone and the		
13.	Publish on an annual basis, ethnic monitoring of the council's workforce	This contributes to advancing equality of opportunity and fostering good relations by a workforce that reflects the diversity of the city, driving improvements in understanding of customer needs	Annual publication of information	Senior Manager, Legal, HR and Democratic Services	March 2014 and annually thereafter		
14.	Equal Pay	This contributes to elimination of unlawful discrimination and advances equality of opportunity through having a more transparent, simplified, fair and consistent pay structure for council staff	Measures will be introduced to address any issues identified	Senior Manager, Equal Pay, Corporate Services	2014/ 15		

	Action relating to	Outcomes	Measures	Lead	Timescale
15.	Access to learning, skills, apprenticeships, work placements, pre-employment training, enterprise and employment for local residents who are particularly disadvantaged.	This contributes to advancing equality of opportunity through increasing opportunities for residents, particularly young and unemployed people to develop their skills.	To be agreed	Senior Manager, Skills and Economy	Ongoing
Commi	unications: Objective 6: To ensur	e all council communications	reflect the diversity of the	city's communities	3
16.	Develop and deliver a council Communications Strategy that includes improving communications with less engaged groups	This contributes to fostering good relations by reviewing the accessibility and images used on the council's website, council reports, posters, leaflets and other materials to ensure that they represent the diversity of the city	Publication of Strategy	Senior Manager, Communications	By March 2014 Review communications routes with diverse communities about community safety, hate crime, cohesion, vulnerable victims and civil emergencies
	rships: Objective 7: To ensure the		and initiatives take into c	onsideration releva	int equalities issues
17.	Multiagency systems and responses to hate crime and harassment	Contributes to eliminating unlawful discrimination, harassment and victimisation and fostering good relations through improved responses to hate crime and harassment with targeting of resources to repeat offending/victimisation	Levels of repeat victimisation	Community Safety Manager	April 2013

	Action relating to	Outcomes	Measures	Lead	Timescale
18.	Poverty and the Fairness	Contributes to elimination	<ul> <li>Measures to be</li> </ul>	Senior Manager,	Following
	Commission	of unlawful discrimination	determined as part	Customer and	conclusion of
		and the advancement of	of the Welfare	Business	Scrutiny Inquiry
		equality of opportunity	Reforms Scrutiny	Improvement	
			Inquiry		